

Professional Disclaimer

Scope, limitations, and boundaries of our services

This Professional Disclaimer clarifies the nature, scope, and limitations of the services provided by Framework Learning and Support. It should be read alongside our Terms of Service, Privacy Policy, and Scope of Practice Statement.

1. Nature of Services

Framework Learning and Support provides educational coaching, Executive Function skill development, specialist tutoring, and NDIS-aligned disability support services. Our services are educational in nature.

We are not a medical, psychological, therapeutic, or diagnostic service. Nothing we provide should be interpreted as medical advice, psychological treatment, or a clinical intervention.

2. Qualifications and Scope

Our lead practitioner, Scott Butler, is a Queensland Registered Teacher with a Masters of Education specialising in neurodivergence and inclusive practice. He holds current Working with Children Check and NDIS Worker Screening clearances.

Our consulting practitioner, Tiffany Marr, is a qualified teacher and Behaviour Support Practitioner with experience in inclusive education and emotional regulation.

Our qualifications enable us to provide educational support and coaching. They do not qualify us to diagnose conditions, prescribe medication, provide psychological therapy, or deliver clinical interventions.

3. What We Do Not Provide

To be clear about our boundaries, Framework does not provide:

- Diagnosis or assessment of ADHD, Autism, learning disabilities, or any other condition
- Psychological therapy, counselling, or mental health treatment
- Medical advice or medication guidance
- Behaviour management or behaviour intervention services
- Formal educational assessment or psychometric testing
- Legal, financial, or NDIS plan management advice

If we believe a student or participant would benefit from support beyond our scope, we will discuss this openly and refer to an appropriate professional.

4. No Guarantee of Outcomes

While we are committed to delivering high-quality, evidence-informed educational support, we cannot guarantee specific outcomes. Every student's progress depends on many factors beyond the tutoring session, including school engagement, home environment, individual readiness, and the nature of their learning needs.

We do not guarantee improved grades, assessment results, school attendance, or specific behavioural changes. We provide the structure and skills; how and when they are applied outside of sessions is beyond our control.

5. NDIS Services

Framework Specialist Tuition is not an NDIS-registered provider. We can provide invoices suitable for NDIS reimbursement for self-managed or plan-managed participants. Families and participants are responsible for confirming funding eligibility with their Plan Manager or the NDIA.

Framework Learning and Support also delivers NDIS-aligned social and disability support services. These services are educational and community-based, not clinical. We do not provide allied health services, clinical therapy, or specialist behaviour support plans.

6. Website Content and AI Tools

The information on our website is provided for general informational purposes. It is not a substitute for professional advice from a qualified psychologist, paediatrician, speech pathologist, or other specialist.

Our website includes AI-powered student tools designed to scaffold learning. These tools are not infallible, do not replace professional judgement, and should not be used to generate content for academic submission. Framework is not responsible for how tool outputs are used.

7. Mandatory Reporting

All practitioners at Framework are mandatory reporters under Queensland law. If we form a reasonable suspicion that a child or young person is at risk of significant harm, we are legally required to report this to the appropriate authority, regardless of confidentiality arrangements.

8. Limitation of Liability

To the maximum extent permitted by law, Framework Learning and Support excludes liability for any loss, damage, or expense arising from the use of our services, website, or tools — including indirect, consequential, or incidental loss.

Nothing in this disclaimer excludes or limits liability that cannot be excluded under Australian Consumer Law.

9. Governing Law

This disclaimer is governed by the laws of Queensland, Australia.

Contact

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Effective: February 2026 | Document Version: v1.0